

Avaya IP Office License Request

This manual describes how to request Avaya IP Office licenses in a quick and easy way. When you have received your order confirmation with the Westcon Order Number you can request your license via your local Westcon homepage.

1. Log into your local Westcon homepage

In the top menu bar, select "Service & Support" then choose "AVS - License Request".

The screenshot shows the Westcon Convergence website interface. At the top right, there are links for "Buy Online", "Kontakta oss", "Mitt konto", and "Logga ut". The main navigation menu includes "About Us", "Tillverkare", "Säljverktyg", "Service & Support", "Academy", "Kampanjer", "Nyheter", and "Evenemang". The "Service & Support" menu item is circled in red. Below the menu, there is a "Support" section with a search bar and social media icons. The "SWEDISH SUPPORT" section contains text about Swedish user manuals and a "Mer >>" link. The "SERVICE / RMA" section includes text about return requests and an "RMA" icon. The "AVS - LICENSE REQUEST" section is circled in red and contains the text "Here you can request your Avaya IP Office license with your Westcon Order number" and a "License Request" icon. The "ORDER PROCESS GUIDES" section has text about step-by-step guides and a "Mer >>" link. The "E-COMMERCE (COMPASS)" section describes the Compass suite of tools and includes a "Compass" icon.

Order Entry Team

order@westcon.se
T +46 40 650 82 00
- Anything order related:
placing order, availability,
shipping info etc.

Pre Sales Team

presales@westcon.se
T +46 40 650 82 20
- Design, quoting.

Westcon Convergence

Elbegatan 5
SE-211 20, Malmö
Sweden
T +46 40 650 82 00
F +46 40 650 82 01
W www.westcon.se

1. Request your license

Fill in the required information. Make sure you fill in correct dongle number and order number. You will receive your license by e-mail within one working day.

Support

AVS - License request

Please complete all fields below:

Reseller Company Name*	<input type="text"/>
Reseller Contact Name*	<input type="text"/>
Reseller Contact Telephone*	<input type="text"/>
Reseller Contact Email*	<input type="text"/>

Dongle/Order information:

IPO Dongle number:*	<input type="text"/>
Westcon Order number:*	<input type="text" value="2XXXXXX"/>

All license on this Westcon order should be used on this dongle.

Other information (write in english):	Other information (write in english):
<input style="height: 60px;" type="text"/>	<input style="height: 60px;" type="text"/>

IMPORTANT! Please check the donglenumber is correct. Westconcannot take any responsibility for incorrect donglenumber given.

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Order Process Guides

On our homepage you will also find step-by-step Order Process Guides for **Avaya IP Office** and **Avaya Communication Manager**.

These are located under "Service & Support" and then "Order Process Guides".

Westcon website

Sweden:	http://se.convergence.westcon.com/content/support/license-request
Denmark:	http://dk.convergence.westcon.com/content/support/license-request
Finland:	http://fi.convergence.westcon.com/content/support/license-request
Norway:	http://no.convergence.westcon.com/content/support/license-request